
Health & Wellbeing Board

20th September 2018

**CITY DEVELOPMENT AND
NEIGHBOURHOODS**

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Strategic Director**



**Leicester
City Council**

CITY DEVELOPMENT AND NEIGHBOURHOODS SERVICE AREAS

- **PLANNING, DEVELOPMENT AND TRANSPORTATION**
- **NEIGHBOURHOOD SERVICES**
- **HOUSING**
- **ESTATES AND BUILDING SERVICES**
- **CULTURE, VISITOR ECONOMY AND INVESTMENT**
- **.....(LLEP)**

Severe Weather Emergency Protocol

- General number of bed spaces 254
- 10 additional severe weather beds at the Dawn Centre
- 10 Additional beds across faith venues via One Roof Leicester

2017/2018

- 129 people assisted under SWEP
- (82 Accommodation at Dawn Centre)
- (47 in other accommodation)
- 24 people received intensive support via the “Revolving Door” service
 - 4 of these housed in shared accommodation by Action Homeless
 - Further 3 moved into private rented accommodation (2 now in full time employment and 1 on a training programme)
- We are achieving a sustained reduction in the numbers of people sleeping rough

HOUSING MANAGEMENT

Severe Weather Protocol

- Repair priorities actioned
- Not “Just” boilers



2017/2018

- Emergency boiler repairs to over 500 properties
- 24 hour working and additional resources deployed
- Unprecedented frozen pipe issues
- All condensing boilers fitted with buoys for 2018/2019
- Additional information provided to tenants and online

HIGHWAYS

Winter Service Plan

- 180 miles road treated overnight (and day) when frosty
- All bus routes covered
- Hospitals, Police, Fire, EMAS, Schools included
- 400 grit bins across the city
- 2600 tonnes of salt store



City Residents support this winter

Health through Warmth



Help to Heat (Energy Company Obligation & Ecoflex)



Cavity wall and
loft insulation



Boiler repairs
and replacement



Heating systems
or appliances



Energy
efficiency advice



Access to funding



Leicester
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FOSSE ENERGY WHITE LABEL ENERGY COMPANY

