# Health & Wellbeing Board 20<sup>th</sup> September 2018

CITY DEVELOPMENT AND NEIGHBOURHOODS

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Strategic Director



### CITY DEVELOPMENT AND NEIGHBOURHOODS SERVICE AREAS

- PLANNING, DEVELOPMENT AND TRANSPORTATION
- NEIGHBOURHOOD SERVICES
- HOUSING
- ESTATES AND BUILDING SERVICES
- CULTURE, VISITOR ECONOMY AND INVESTMENT
- .....(LLEP)



### Severe Weather Emergency Protocol

- General number of bed spaces 254
- 10 additional severe weather beds at the Dawn Centre
- 10 Additional beds across faith venues via One Roof Leicester

#### 2017/2018

- 129 people assisted under SWEP
- (82 Accommodation at Dawn Centre)
- (47 in other accommodation)
- 24 people received intensive support via the "Revolving Door" service
  - 4 of these housed in shared accommodation by Action Homeless
  - Further 3 moved into private rented accommodation (2 now in full time employment and 1 on a training programme)
- We are achieving a sustained reduction in the numbers of people's sleeping rough

### HOUSING MANAGEMENT Severe Weather Protocol

- Repair priorities actioned
- Not "Just" boilers



#### 2017/2018

- Emergency boiler repairs to over 500 properties
- 24 hour working and additional resources deployed
- Unprecedented frozen pipe issues
- ➤ All condensing boilers fitted with buoys for 2018/2019
- > Additional information provided to tenants and online



## HIGHWAYS Winter Service Plan

- 180 miles road treated overnight (and day) when frosty
- All bus routes covered
- Hospitals, Police, Fire, EMAS, Schools included
- 400 grit bins across the city
- 2600 tonnes of salt store



#### City Residents support this winter

Health through Warmth



Energy

UK

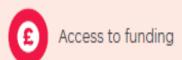




Help to Heat (Energy Company Obligation & Ecoflex)



Heating systems or appliances Energy efficiency advice





## FOSSE ENERGY WHITE LABEL ENERGY COMPANY



